

KSR Corporate Fleet VIP Program

Our VIP Program is designed to add value and save time for corporate and business clients. Let us focus on repairing your fleet so you can focus on running your business.

On the KSR corporate program, we keep your preferred rental car type on file and can arrange delivery of a replacement executive vehicle to any accident scene in the Sydney metro area within 2 hours.

We give priority to pushing fleet car repairs through our workshop as quickly as possible. When the repairs to your car are complete, we can drop off the car to you and pick up the replacement vehicle at no charge. Charges for the replacement vehicle will be added to your 30 day invoice.

From a Toyota Camry to a HIACE van, we can supply a late model, unmarked vehicle to meet your needs and with prices starting at just \$44 a day, it's very economical.

As part of our VIP program, you will receive a vehicle accident procedure booklet and a VIP key tag to place in all your vehicles. These handy little lifesavers have our 1300 number on them for a 24 hour emergency pickup, so that your employees can contact us directly to save time if you desire.

You will also be appointed a personal dedicated account manager to keep you in the loop and up to date on any of your cars currently in our workshop.

In summary:

- We guarantee to deliver a replacement vehicle to the scene of any accident within the Sydney metro area within 2 hours (during business hours), or your first day of car rental is FREE of charge
- FREE pick up and delivery by KSR for all fleet/VIP customers cars
- VIP customer cars are given priority in the KSR workshop to ensure the quickest turnaround time
- The vehicle rental and repair bill is put onto your account with 30-day payment terms
- Each accident repair over \$1000 rewards you with 1 loyalty point
1 Point can be redeemed for 1 day of free car hire
- We provide VIP key tags and 24 hour assistance for all drivers

*To become a KSR VIP customer,
contact Rod Matthew on 0417 453 011*



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KSR Fleet Care Registration Form

*Please complete and email to rod@ksrfleet.com.au
so we can serve you better*

Business Name: _____

Contact Name: _____ DOB: _____

Car Insurance Company: _____

Phone: _____ Fax: _____

Mobile: _____ Email: _____

Address: _____

Number of fleet vehicles: _____

Preferred replacement vehicle type (E.g. Van, 4 x 4, small, medium, large): _____

Pickup and delivery required: YES / NO _____

Do you require a car to the scene of the accident: YES / NO _____

Specific Instructions or Notes: _____



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While Your Car is in Our Care

Thank you for trusting us with your vehicle repair. We look forward to delivering your car back to you in pristine condition.

Your Vehicle: _____

Registration: _____

Drop off Date: _____

Time: _____

Expected Completion Date: _____

Time: _____

While your car is in our care, you may want to consider some of our value added services to save you time. These include:

- Car detailing from basic to premium
- Diagnostic scan tool
- Additional dent or paint repairs
- Paint, leather or fabric protection
- Car servicing
- Tyres
- Wheel alignment
- Air-conditioning re-gas
- Touch up paint \$25 per bottle
- Car Pickup or Drop Off
- Replacement Vehicle from \$44 per day

Please tick any additional services that you would like us to perform while we are looking after your car, and either bring this sheet back with you when you drop your car off or fax to us on 02 4731 2224 prior to bringing your car in.

We will call you on the day that your vehicle repair is completed to confirm a pickup time.

For administration, general enquiries or an update on your car's progress, please contact us on 1300 663 763



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Auto Detailing Price List

DELUXE DETAIL

- Body, engine, guards, and wheels pressure cleaned and chamois dried
- Windows cleaned inside and out
- Interior cleaned and dressed
- Wheels cleaned and tyres dressed
- Interior vacuumed and dashboard / vents cleaned
- Door chutes pressure cleaned
- Motor air dried and dressed
- Interior and boot carpets shampooed
- Leather seats cleaned and dressed
- Spare tyre cleaned
- Paint work polish and wax treatment applied

Only \$249 Sedan/Hatch or 4WD

PREMIER DETAIL

- Body, engine, guards, and wheels pressure cleaned and chamois dried
- Windows cleaned inside and out
- Interior cleaned and dressed
- Wheels cleaned and tyres dressed
- Interior vacuumed and dashboard / vents cleaned
- Hand Polished

Only \$190 Sedan/Hatch or 4WD

BASIC DETAIL

- Body washed and chamois dried
- Wheels cleaned and tyres dressed
- Interior vacuumed and dashboard / vents cleaned

Only \$55 Sedan/Hatch or 4WD

All Prices Include GST.



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Checklist for Choosing a Smash Repairer

ASK THESE QUESTIONS BEFORE YOU GET YOUR CAR REPAIRED WITH A SMASH REPAIRER:

1. Are your repairs guaranteed by my insurance company?
KSR is a recommended repairer for NRMA, Suncorp, GIO, Real Insurance, Budget Direct and a preferred repairer for all other major insurance companies.
2. Do you offer a written lifetime warranty on your work?
Yes, we do. Restoring your pride and joy to pristine condition is our pride and joy.
3. Will you use a waterborne paint?
KSR uses BASLAC - Waterborne system Worldwide which back their products with a written lifetime warranty.
4. Can you show me some customer testimonials?
Absolutely, please view our website or contact reception for current client testimonials.
5. Do you have reliable accident replacement cars and can I get one for free?
We have a fleet of 6 late model replacement vehicles and can source specific rental vehicles if you need. If you are not at fault, we can help you source a similar model car to yours at no charge.
6. How long have you been in business for?
KSR has been operating as a Pate family run company since 1969. The current owner, Kristie Pate has owned and operated KSR for the last 15 years.
7. What is your current turnaround time on repairs? Can you guarantee this?
Turnaround time averages one week but this can depend on the repair type and our current work load. We offer a free replacement vehicle if your repairs take longer than our estimated repair time.

"For your family's safety and for the best quality repairs, select the best repairer – not the cheapest quote."



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Application for Credit Account with KSR

Nature of Organisation: Sole Trader Partnership Proprietary Trust Other

Company Name: _____

Trade Name: _____

Delivery Address: _____

Postal Address: _____

Phone: _____ Fax: _____

Mobile: _____ Email: _____

ABN/ACN: _____

Previous Address Details (If less than 2 years): _____

Details of Partners (If partnership) _____ Details of Directors (If Propriety Ltd Company) _____

1. Full Name: _____ 1. Full Name: _____

Home Address: _____ Home Address: _____

Phone (H): _____ Phone (H): _____

2. Full Name: _____ 2. Full Name: _____

Home Address: _____ Home Address: _____

Phone (H): _____ Phone (H): _____

Contact Person for Accounts: _____

Name and Branch of Bank: _____

Bank Account and BSB Numbers: _____

Type of Account: 7 days 14 Days 30 days

Method of Payment: Direct Deposit Credit Card Cheque

Trade References: _____

1. _____ Phone: _____

2. _____ Phone: _____

I certify that the above information is true and correct and that I am authorised to make this application for credit. In accordance with the Privacy Act (1988) I authorise any person or company to give information as may be required in response to credit inquiries.

Signed: _____ Date: _____

Full Name: _____ Position: _____



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